



MEMBERSHIP FAQs.

WHAT DOES IT MEAN TO BECOME A MEMBER OF PRINCESS MARGARET HOME LOTTERY?

Members are on-going supporters of Princess Margaret Home Lottery who pre-register their ticket order preferences for future licensed lotteries and have agreed to have their Home Lottery tickets issued automatically at the commencement of all future Princess Margaret Home Lotteries.

WHAT ARE THE BENEFITS OF PRINCESS MARGARET HOME LOTTERY MEMBERSHIP?

- Convenience, Choice & Never Miss a Draw!
- Princess Margaret Home Lotteries have a history of selling out quickly. Members are guaranteed to receive tickets in all future licensed lottery and be included in all draws.
- Membership sign-up is easy, convenient and your order can be cancelled, paused or changed at any time.

HOW DO I BECOME A MEMBER?

Membership can be established when completing your order at <https://tickets.princessmargaretlotto.com>

IS THERE A FEE TO BECOME A MEMBER?

No. There is no fee to become a member and there is no minimum commitment. You can cancel your membership at any time.

HOW MANY PRINCESS MARGARET LOTTERIES ARE THERE?

There are currently two Princess Margaret Home Lotteries per calendar year.

DO I RECEIVE PRIOR NOTICE BEFORE MY CREDIT CARD IS CHARGED AND TICKETS ALLOCATED TO ME?

Yes. All Members receive notice approximately two weeks before their credit card is charged, and tickets are allocated. Members can amend their ticket order, credit card and personal details during this period if required.

HOW DO MEMBERS RECEIVE THEIR TICKETS?

All Members with an eligible email address will receive their tickets electronically within 3-4 days of their credit card being charged. For all Members without an email address, tickets will be sent via Canada Post within 7-10 business days of their credit card being charged.

CAN I CANCEL MY MEMBERSHIP?

Yes. Please call our customer service team at 1-800-542-8813 to cancel or change your membership options or email pmhlotterycs@deloitte.ca (note: please do not include any credit card information in your correspondence).

CAN I GET A REFUND FOR MY MEMBERSHIP?

All requests for refunds will be honoured if the method of payment has been verified, and the corresponding ticket(s) have not already been included in any prize draws.

CAN I UPDATE MY MEMBERSHIP?

Yes. You can update your details at any time by calling our customer service team at 1-800-542-8813.